

Dear customer,

You have just bought a Mosarte product, which undergoes meticulous quality control in the four stages of its production process. This guarantees that the parts are manufactured to perfection and that they form a unified panel.

To obtain the desired result, it is important to follow the instructions below:

REMEMBER: RETURNS WILL ONLY BE ACCEPTED BEFORE THE PRODUCT IS FIXED.

1) BEFORE FIXING THE PRODUCT

- Check that the product's application area is in accordance with its restrictions use. Wood mosaic are only indicated to **indoor environments**.
- At the time of delivery, check whether there is any material that is broken or with any other kind of noncompliance. If the material has been sent with any defects, we ask that you kindly note these on the stub of the invoice;
- It is important to hire a qualified professional to fix this type of product;
- Mount a panel on the floor with various parts from different boxes in the batch, in order to compare the shades and matches of the coating. Arrange the parts in a balanced and harmonious fashion. **Only fix the product if the panel is uniform in appearance;**
- If the product must be cut, use a marble saw with a cutting disk to cut the wood;



- Wooden Mosaics **MUST NOT** BE GROUTED.

! **IMPORTANT:** Use the Personal Protective Equipment (PPE) to install the products such as gloves and glasses.

2) ABOUT FIXING

- For application of wooden products onto surfaces such as brickwork and Drywall, use Transparent Industrial Silicone. For application onto wooden surfaces use Wood Glue;

N.B.: for Serros products, when it is necessary to make clippings to the pieces, to use them in corners, Mosarte provides tips on the website www.mosarte.com.br/central-de-atendimento/material-de-apoio.



TIP: To facilitate the fit, the screen can be made more flexible, by moistening it with a wet sponge.

3) APPLICATION OF THE COATING

- Clean the site before beginning work and use clean tools in order to avoid damaging the product;

- It is recommended for the wall to be completely flat and without any contact with moisture;
- It is recommended for application at the END OF THE PROJECT only, avoiding contact with dust, dirt, paints and other materials;
- Begin the fixing into the wall from the bottom upwards. Should it be necessary to start from the middle of the wall upwards, fix a wooden or aluminum bar as a support for the first row of pieces;
- Press the pieces against each other as much as possible, avoiding visible seams on the final panel. If there is any sub-format preventing the fit, this may be removed and placed in the ideal position;
- Place the piece with the screen side facing downwards;

4) GROUTING

- This product **MUST NOT** be grouted.

5) POST-WORK CLEANING AND DAILY MAINTENANCE

- We recommend that post-work and daily cleaning is carried out with a vacuum cleaner, mop and a damp cloth;
- If any product that may cause staining is spilled, clean it immediately with a mild soap and a damp cloth or soft sponge. Do not use steel wool or sponges with an abrasive side;
- **DO NOT** use chemical products such as: alcohol, polish remover, bleach, solvents, chloroform, ammonia, turpentine, white spirit or any type of acid;
- The wooden pieces are specially protected at the factory, however over time if you choose to refresh the color of the product, use an appropriate protection agent, in order to avoid staining.

N.B.: In the case of paintwork around the fixed panel and/or application of plaster, it is recommended to cover the product from any dirt. This operation must only be carried out once the gluing agent used for applying the mosaic has completely dried (check drying time of each supplier).

DO NOT USE THESE ITEMS:



SPONGE



CHEMICALS



STEEL WOOL



GROUT

Should you have any queries, contact Mosarte by telephone +55 48 33453034 or via our website www.mosarte.com.br